

- You can request to reschedule your ticket through our official website at the below link: <u>https://www.lionair.co.id/</u> following applicable terms and conditions.
- 2. Choose the "Manage Booking" menu and choose "Change Flight".



3. Please input the Booking Code (PNR), customer name, flight number and date of travel then choose the 'Retrieve' button to continue the process.

	lionair.co.id/en/manage-bool MMCR PROD Pertal CERT	king/change-flight			🛛 🚷 :
O PORTAL PROD		ake people fly	a i y web APP	English V	•
	Bookings	Change Flight			
	> Web Check-in	You can change your flight.			
	> Retrieve Booking	To change your flight please enter all details of your reservation	n:		
	> Prepaid Baggage	Booking Reference (PNR), First Name, Last Name, Flight Nur travel agencies).	nber and Flight Date (for reservations m	ade directly with Lion Air or through	
	> Rapid Test & RT-PCR	Note: Please ensure that your first name and last name entered is as pe	r your reservation.		
	> Travel Insurance	Booking Reference (PNR)			
	> Change Flight	ONYBGI			
	> Make Payment	First Name	Last Name		
	> Pofund Portuget	AKBAR	FAISAL		
	7 Refulid Request	Flight Number	Flight Date		
	Seat Assignment	JT / IW / ID / IU / OD / SL 748	02 May 2023		
	> Pre-Booked Meals	Reset		Retrieve 📀 🛙	Bantuan?
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4. Your reservation successfully retrieved, please choose the "Change Flight" button to change the flight schedule.

	Lion	sair	3	Country/Language	Please Select	•	
our booking deta	ails are as follows. Please verify the	t same and continue to r	manage your booking.				
O Bool	king Reference (PNR)						
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1. MR	AKBAR FAISAL	NA	9902153856272	NA		NA	
2. MR	S RIANI ISKANDAR	NA	9902153856273	NA		NA	
Itine	rary details						
Flight	Departing	Aniving		Details	Class	Meals	Status
9 JT748 737-800	Jakarta Soekarno Hatta (CGK) 05:30 Tue, 02 May Terminal, 2E	Surabaya 07:00 Tur Terminal	s (SUB) e, 02 May 1	0 stops 1h 30m Aircraft: 758	Economy	N/A	Confirmed
0 17693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal 1	Jakarta 5 09:50 Tu	ioekarno Hatta (CGK) e, 09 May	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed
G Fare	Details						
Base Fare					IDR	3,7	66,000
Total Taxes					IDR	1,3	53,920
TOTAL TICKET	E.				IDR	5,1	19,920
	ATT .				IDR	5,1	19,920

5. Choose the passenger that wants to change the flight schedule and choose the new flight schedule as your wish.

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Lior	n 灯 air				Country/Lang	uage - Please Select - 🗸		
Your booking o	details are as follows. Please verify the sa	me to continue to change flight.						
O Bo	oking Reference (PNR)							
ONYBGI								
• Pa	ssenger name(s)							
Na	me Lion Passp	ort No./Batik Miles No.	Ticket Number	Special Meal Re	quest Special I	Request Select All		
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2. MR	RS RIANI ISKANDAR NA		9902153856273	NA	NA	•		
ttir	nerary details							
Flight	Departing	Arriving	Details	Class P	Meals			
JT748 737-800	Jakarta Soekarno Hatta (CGK) 05:30 Tue, 02 May Terminal 2E	Surabaya (SUB) 07:00 Tue, 02 May Terminal 1	0 stops 1h 30m Aircraft: 738	Economy M	V/A Confirmed	Mon 1 V May 2023 V		
17693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal 1	Jakarta Soekarno Hatta (CGK) 09:50 Tue, 09 May	0 stops 1h 30m Aircraft: 738	Economy M	N/A Confirmed	Sun 7 V May 2023 V		
	Go Back					Continue		
script:doPostBack('lbContinue','')								



6. Choose your new flight and then click the 'Continue' button.

Tips: You can also to using other available Lion Group airlines such as Batik Air or Super Air Jet for your new flight.



7. After that you will get the itinerary details or your original and new flight schedule with a changes fee.

	10								
LIO	n spair					Country	Language	- Please Select -	~
lour booking	details are as follows. Please verify	the same and continu	e change flight.						
0	ooking Reference (PNR)								
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0	assenger name(s)								
	Kame	Lion Passport No./Bati	k Miles No.	Ticket Number		Special Meal Request	5	ipecial Request	
1	IR AKBAR FAISAL	NA		9902153856272		NA		iA.	
2	MRS RIANI ISKANDAR	NA		9902153856273		NA	,	úA,	
0 0	riginal Itinerary Details								
Flight	Departing	A	riving	D	etalts	Class	Meals	Status	
JT748 737-800	Jakarta Soekarno Hatta (Cl 05:30 Tue, 02 May Terminai 28	54) Si 07 Te	rabaya (SUB) 100 Tue, 02 May rminal 1	0 1: A	stops h 30m ircraft: 738	Economy	N/A	Confirmed	
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Flight	Departing	A	riving		Details	Class	Meals	Status	
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Flight 71690	Departing Jelarta Soekarno Hetta (CGK 0340 Mon, 01 May Terminal 22 Surabaya (SUB) 06:15 Sur, 07 May Terminal 1	A 0. 74 18 0. 74 18 0. 74	mbaya (SUB) (10 Mon, 01 May eminal 1 kanta Soekarno Hatta (CGK) (45 Sun, 07 May eminal 2E		Details 0 stops 1h 30m Aircraft 0 stops 1h 30m Aircraft	Class Economy Economy	Meats N/A N/A	Status Unknown Unknown	
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- 8. At the "Payment Details" panel, you can make payments according to the available payment methods.
 - 8.1 ATM payment methods.
 - 8.1.1 Attach your email address and click the 'passenger agreement'.

PAYMENT DETAILS		
ATM Convenience Store BCA.VA. Credit Card KUABCA		
ATH Payment (Indonesia) We accept ATM payment from the following banks:	Trusted Commerce	
Level No Zeen Norman Level Norman	Managed Securition Minim	
2. Berk Wood Studerie 3. Berk Honessen, In Stein Kallmantan Timur den Kallmantan Utare 3. Berk Honessen, In Stein Kallmantan Timur den Kallmantan Utare 3. Berk Honessen, In Stein Kallmantan 5. Osers Lion Ari 6. Consel Lion Ari 7. Consel Lio		
Alternative Email: filani.rani@gmail.com Control E-class tineary will be evalued to the address		
Passenger agreement		
*denotes mandatory field 21 conferm the Itiperary and Fare details above are correct *		

8.1.2 OTP will be sent to the WhatsApp number attached to the reservation. If there are have more than 1 number in the reservation, please choose the number to send the OTP, click the 'Send OTP' button

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	Select your phone number: 	
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javascript:_doPostBack('ctI00\$ContentPlaceHolder1\$IbSendOTP','')		



8.1.3 You will get the OTP from our official Whatsapp number, please do not share the OTP with anyone.

the own	Lion Air Group 🤡	Q	:
	HARI INI Bisnis ini menggunakan layanan aman dari perusahaan Meta untuk mengelola chat ini. Klik untuk info selengkapnya.		
	061246 is your OTP. OTP valid for 10 minutes. Do not share this OTP with anyone 09.47		
	Akun bisnis resmi ini tidak ada di daftar kontak Anda.		
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8.1.4 Input OTP.

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	Lion air Country Language - Please Select- V		
	Please enter the one time password to verify Acce has been serving WhatsApp to -12		
2000000000000000000000			
	Terms & Conditions Copyright © 2023 Lion Air All Rights Reserved		

8.1.5 Payment code generated.

All of all courses and a second se	62/ChangeitinStep4.aspx						Q (2	5 H	
Lion	n Sair			Count	ry/Language	- Please Select - 🗸 🗸			
Your updated b	booking details are as follows.								
Your request fo	or change of flight details has been s	uccessfully processed. Please note the new booking deta	is.						
O 80	oking Reference (PNR)								
ONYBGI									
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Passenger N	lame	New eTicket Number							
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e Itir	nerary details Departing	Arriving	Details	Class	Meals	Status			
Flight Flight	Departing Detarta Soekarno Hatta (CGK) 03:40 Mon, 01 May Terminal 2E	Artiving Sumbeys (SUB) 05:00 Mon (SLMBy Termins 1	Details 0 stops 1h 30m Aircraft	Class	Meats N/A	Status Unknown			
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eð Itir Flight Treiso	Departing Departing Jakarta Soekarno Hatta (CGK) 03-40 Mor, 04 May Terminat 2E Sorbaya (SUB) 06:15 Sun, 07 May Terminat 1	Anholog Scatapys (5/8) 05:30 Mon, 06: May Terminal 1 Jakarta Sostamo Netta (CGA) 07:45 Sin, 07 May Terminal 2.E	Details 0 stops 1h 30m Aircraft: 0 stops 1h 30m Aircraft:	Class Economy Economy	Meals N/A N/A	Status Unknown Unknown			
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tkin risyn	Departing Departing Jakarta Solkaroo Hatta (CBA) 0540 May, 02 May Terminal 25 Sorabaya (SUB) 0643 Son, 07 May Terminal 1 Yment Details	Anhling Sontanya (KR) 61.30 Mon, (KI May Terminal, 1 Jakarta Sontamo Hatta (CKA), 07.45 Sun, (K7 May Terminal, 12	Details 0 stops 1h 30m Aircraft: 0 stops 1h 30m Aircraft:	Class Economy Economy	Meals N/A N/A	Status Unknown Unknown			
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- 8.1.6 You can make a payment through the nearest ATM.
- 8.1.7 Input the company code (201914) + Payment Code (13 digit). For example: 20191xxxxxx7915



- 8.2 Convenience Store payment methods.
 - 8.2.1 Attach your email address and click the 'passenger agreement'.
 - 8.2.2 Input the OTP from your WhatsApp message.
 - 8.2.3 Payment code generated.
 - 8.2.4 You can make a payment through the nearest Convenience Store.

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	PAYMENT DETAILS			
	ATM Convenience Store BCAVA Credit Card KUNBCA			
	Pay at ALFA group counter (Alfamint, Alfamint, Alfanopress and Lawdon) or indomaint.	Commerce Verified by VISA Martine SecureCode SecureCode SecureCode		
	E-mail			
	Primary Email: riani.cani@gomail.coin The E-score towary will be enaited to this address			
	Alternative Email: Cc of the Excels to heavy will be emailed to the address			
	Passenger agreement			
	* denotes mandatory field I confirm the bitweny and Fare details above are correct *			

- 8.3 Metode pembayaran BCA Virtual Account.
 - 8.3.1 Attach your email address and click the 'passenger agreement'.
 - 8.3.2 Input the OTP from your WhatsApp message.
 - 8.3.3 Payment code generated.
 - 8.3.4 You can make a payment through BCA Virtual Account.
 - 8.3.5 Input the company code (201914) + Payment Code (13 digit). For example: 20191xxxxxx7915

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	PAYMENT DETAILS		
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	How to pay via BCA Virtual Account: 1. See Trade & EA Via Account and 1. See Trade & EA Via Account and 2. See Trade and the Account and the Account of t	Cituted Commerce Verified by VISA Second MasterCard Second Second	
	E-mail		
	Primary Email: ritari.zani@gmail.coin The E-cose: tonewy will be emailed to this address		
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	Passenger agreement		
	* denotes mendatory field C I confirm the kinemary and Fare details above are correct *		



- 8.4 Credit Card payment methods.
 - 8.4.1 Attach your credit card number, name, expired date, CVN and email address.
 - 8.4.2 Click the 'passenger agreement'.
 - 8.4.3 You will direct to OTP panel from Bank
 - 8.4.4 If the payment successful, you will get the transaction detail and your new ticket for new flight schedule.

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PAYMENT DETAILS	
ATM Convenience Store BCA VA Credit Card KilleBCA	
Please entery our credit card information below. Information you exchange with us online is treated securely and protected by using the internationally accepted and industry standard powerful encryption technology (128 bit secure societ site; 551). Important Information Regarding Your Credit Cand "The credit card used for this transaction is required to be presented at time of check-in. Secure Societ Soc	
Gredit Card Type * Name as on Card *	
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MM V YY V DN/He?	
O E-mail	
Primary Errail: riani.ani@gmail.coln The E-dote: thereany will be enabled to this address	
Alternative Email: Control Education Sciences will be evaluated to this actives	
Passenger agreement	
* denotes mandatory field	

- 8.5 Metode pembayaran KlikBCA.
 - 8.5.1 Input User ID fro KlikBCA and your email address.
 - 8.5.2 Click the 'passenger agreement'.
 - 8.5.3 Input the OTP from your WhatsApp message.
 - 8.5.4 Payment code generated.
 - 8.5.5 You can make a payment through Klik BCA.
 - 8.5.6 Input the company code (201914) + Payment Code (13 digit). For example: 20191xxxxxx7915

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	For user guide please click here.	MasterCard. SecureCode. Item.mer		
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