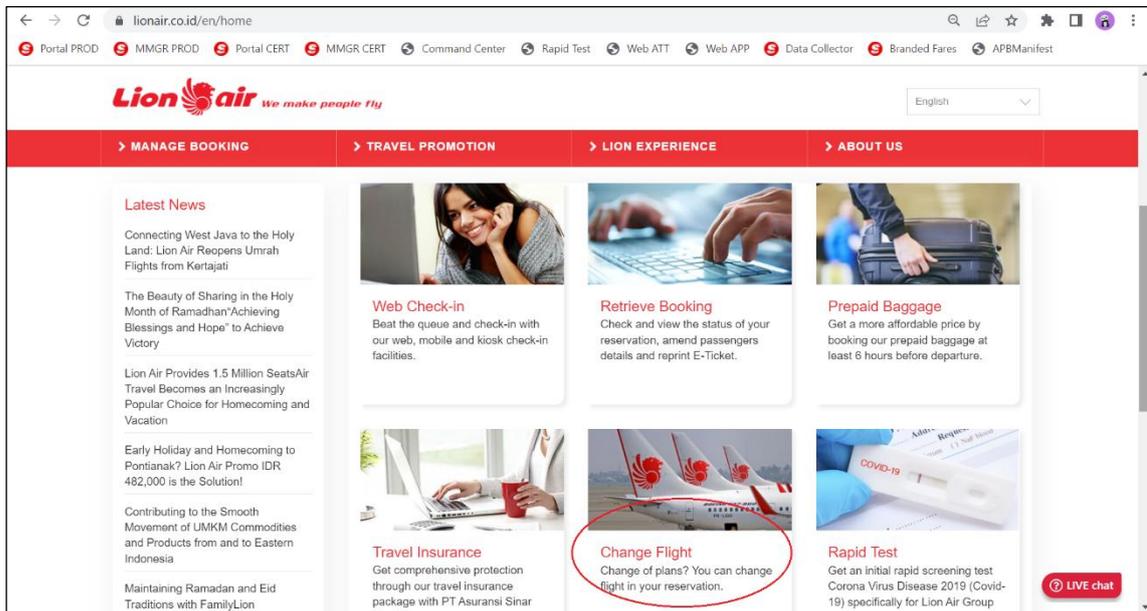
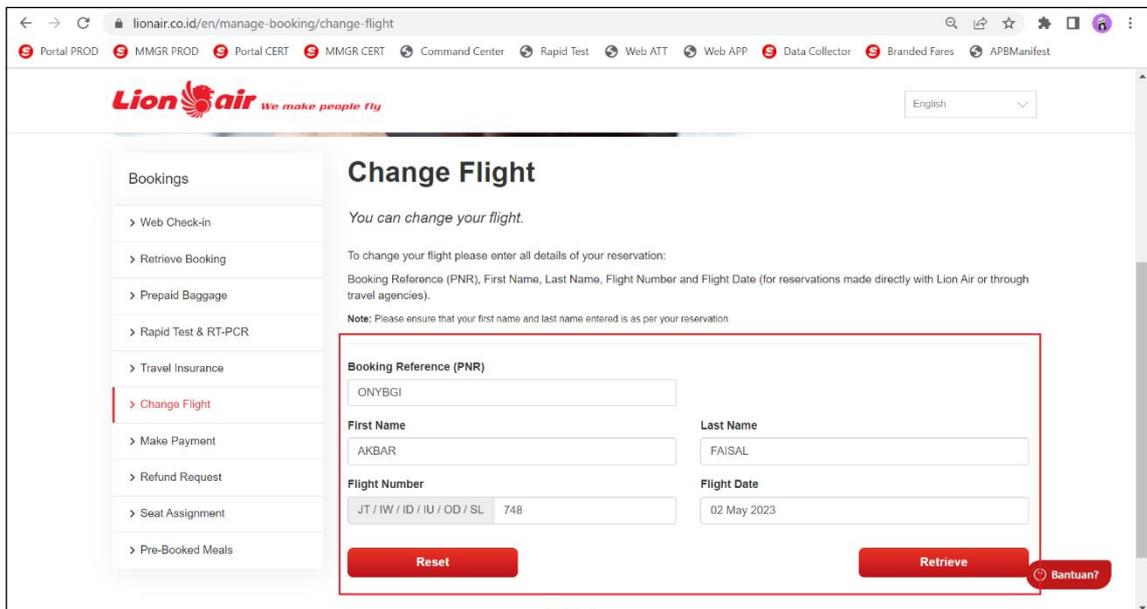


1. You can request to reschedule your ticket through our official website at the below link: <https://www.lionair.co.id/> following applicable terms and conditions.
2. Choose the “Manage Booking” menu and choose “Change Flight”.



3. Please input the Booking Code (PNR), customer name, flight number and date of travel then choose the ‘Retrieve’ button to continue the process.



- Your reservation successfully retrieved, please choose the “Change Flight” button to change the flight schedule.

uat.lionair.co.id/LionAirMMB2/MyBooking.aspx

Lion air Country/Language - Please Select -

Your booking details are as follows. Please verify the same and continue to manage your booking.

Booking Reference (PNR)
ONYBGI

Passenger name(s)

Name	FF Number	Ticket Number	Meal Preference	Special Request
1. MR AKBAR FAISAL	NA	9902153856272	NA	NA
2. MRS RIANI ISKANDAR	NA	9902153856273	NA	NA

Itinerary details

Flight	Departing	Arriving	Details	Class	Meals	Status
JT748 737-800	Jakarta Soekarno Hatta (CGK) 05:30 Tue, 02 May Terminal 2E	Surabaya (SUB) 07:00 Tue, 02 May Terminal 1	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed
JT693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal 1	Jakarta Soekarno Hatta (CGK) 09:50 Tue, 09 May	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed

Fare Details

Base Fare	IDR	3,766,000
Total Taxes	IDR	1,353,920
TOTAL TICKET	IDR	5,119,920
TOTAL AMOUNT	IDR	5,119,920

Please Note:
The Itinerary details above will display only unutilized segments in your booking. If the status of your booking is either checked-in, used or refunded, the same will not be displayed here.

Go Back **Change Flight** Add Ons Refund

- Choose the passenger that wants to change the flight schedule and choose the new flight schedule as your wish.

uat.lionair.co.id/LionAirMMB2/ChangeItinStep1.aspx

Lion air Country/Language - Please Select -

Your booking details are as follows. Please verify the same to continue to change flight.

Booking Reference (PNR)
ONYBGI

Passenger name(s)

Name	Lion Passport No./Batik Miles No.	Ticket Number	Special Meal Request	Special Request	Select All
1. MR AKBAR FAISAL	NA	9902153856272	NA	NA	<input type="checkbox"/>
2. MRS RIANI ISKANDAR	NA	9902153856273	NA	NA	<input checked="" type="checkbox"/>

Itinerary details

Flight	Departing	Arriving	Details	Class	Meals	Status
JT748 737-800	Jakarta Soekarno Hatta (CGK) 05:30 Tue, 02 May Terminal 2E	Surabaya (SUB) 07:00 Tue, 02 May Terminal 1	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed
JT693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal 1	Jakarta Soekarno Hatta (CGK) 09:50 Tue, 09 May	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed

Mon 1
May 2023
Sun 7
May 2023

Go Back Continue

- Choose your new flight and then click the 'Continue' button.
Tips: You can also to using other available Lion Group airlines such as Batik Air or Super Air Jet for your new flight.

The screenshot shows the flight selection interface on the Lion Air website. The user is selecting a flight from Jakarta Soekarno Hatta (CGK) to Surabaya (SUB). The interface displays a table of available flights with columns for Depart, Arrive, Promo, Economy, and Business. The current flight selected is JT 690 Lion Air, departing at 03:40 and arriving at 05:10. The Economy fare is IDR 1,355,000. A 'BOOKING SUMMARY' sidebar on the right shows the departure and return flights, pricing summary, and total amount of IDR 5,119,920.

Depart	Arrive	Promo	Economy	Business
Jakarta Soekarno Hatta CGK 03:40 JT 690 Lion Air	Surabaya SUB 05:10 Duration: 1h 30min	Sold Out	IDR 1,355,000	N/A
Jakarta Soekarno Hatta CGK 03:40 JT 810 Lion Air	Surabaya SUB 05:10 Duration: 1h 30min	Sold Out	Sold Out	N/A
Jakarta Soekarno Hatta CGK 04:45 IU 330 Super Air Jet	Surabaya SUB 06:15 Duration: 1h 30min	Sold Out	IDR 1,315,100	N/A
Jakarta Soekarno Hatta CGK 04:45 IU 392 Super Air Jet	Surabaya SUB 06:15 Duration: 1h 30min	Sold Out	Sold Out	N/A
Jakarta Soekarno Hatta CGK 05:00 ID 6370 Batik Air	Surabaya SUB 06:30 Duration: 1h 30min	Sold Out	IDR 1,549,900	IDR 1,493,500
Jakarta Soekarno Hatta CGK 05:30 JT 740 Lion Air	Surabaya SUB 07:00 Duration: 1h 30min	Sold Out	IDR 1,355,000	N/A

- After that you will get the itinerary details or your original and new flight schedule with a changes fee.

The screenshot shows the booking details page on the Lion Air website. The page displays the booking reference (PNR) OHYBGI, passenger names (HR AKBAR FAISAL and HRS RIANI ISKANDAR), and the original itinerary details. The original itinerary shows a round trip from Jakarta Soekarno Hatta (CGK) to Surabaya (SUB) and back. The new itinerary details show the updated flight schedule. The fare details section compares the original and new itineraries, showing a total fare of IDR 5,119,920. The exchange details section shows the original fare total, new fare total, and charges.

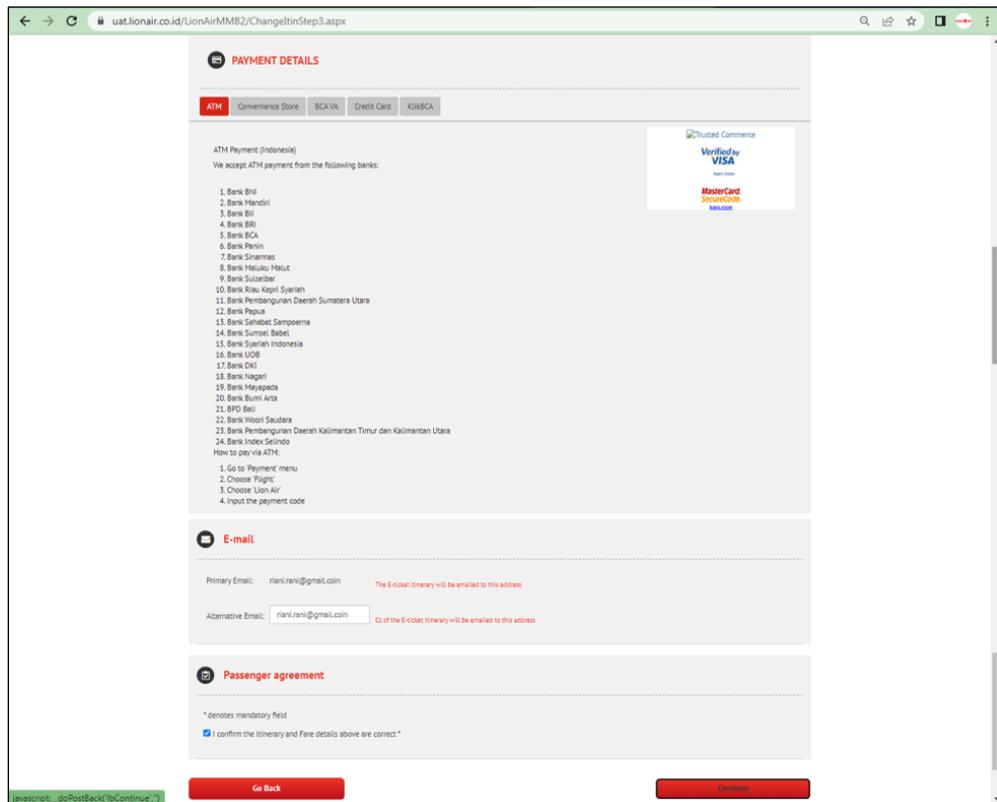
Flight	Departing	Arriving	Details	Class	Meals	Status
JT 748 737-800	Jakarta Soekarno Hatta (CGK) 05:30 Tue, 02 May Terminal: 2E	Surabaya (SUB) 07:00 Tue, 02 May Terminal: 1	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed
JT 693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal: 1	Jakarta Soekarno Hatta (CGK) 09:50 Tue, 09 May	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed

Flight	Departing	Arriving	Details	Class	Meals	Status
JT 690	Jakarta Soekarno Hatta (CGK) 03:40 Mon, 01 May Terminal: 2E	Surabaya (SUB) 05:10 Mon, 01 May Terminal: 1	0 stops 1h 30m Aircraft:	Economy	N/A	Unknown
JT 591	Surabaya (SUB) 06:15 Sun, 07 May Terminal: 1	Jakarta Soekarno Hatta (CGK) 07:45 Sun, 07 May Terminal: 2E	0 stops 1h 30m Aircraft:	Economy	N/A	Unknown

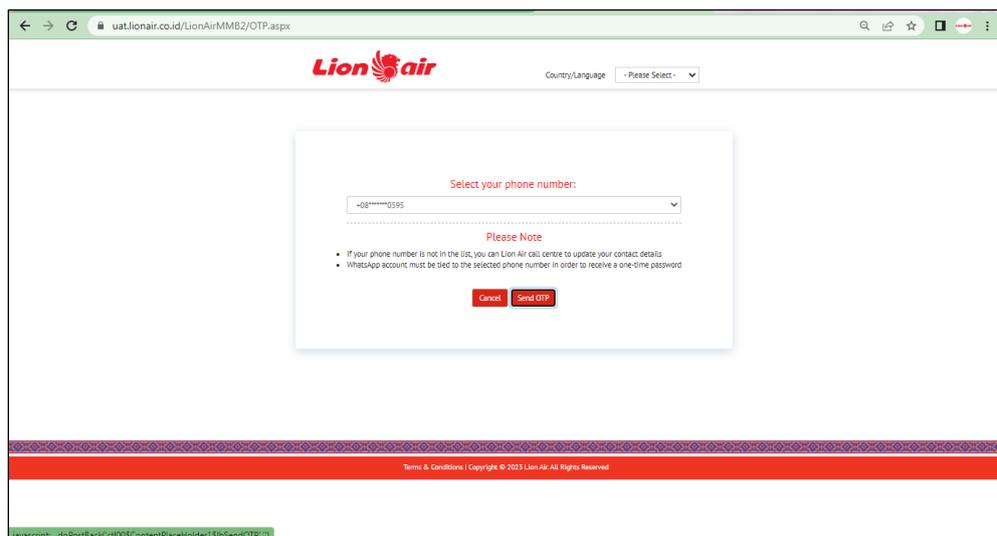
	Base fare	Taxes & Surcharge	Total
Original Itinerary	IDR 3,766,000.00	IDR 1,355,920.00	IDR 5,119,920.00
New Itinerary	IDR 3,766,000	IDR 1,353,920	IDR 5,119,920

Original Fare Total	New Fare Total	Charges	Total Re-issu Cost
IDR 5,119,920.00	IDR 5,119,920.00	IDR 200,000.00	IDR 200,000.00

8. At the “Payment Details” panel, you can make payments according to the available payment methods.
 - 8.1 ATM payment methods.
 - 8.1.1 Attach your email address and click the ‘passenger agreement’.



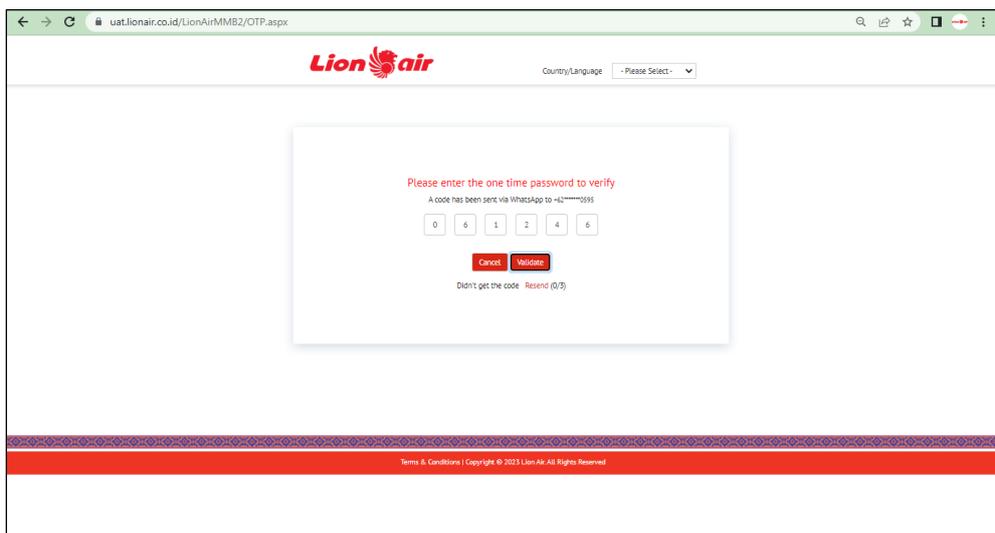
- 8.1.2 OTP will be sent to the WhatsApp number attached to the reservation. If there are have more than 1 number in the reservation, please choose the number to send the OTP, click the ‘Send OTP’ button



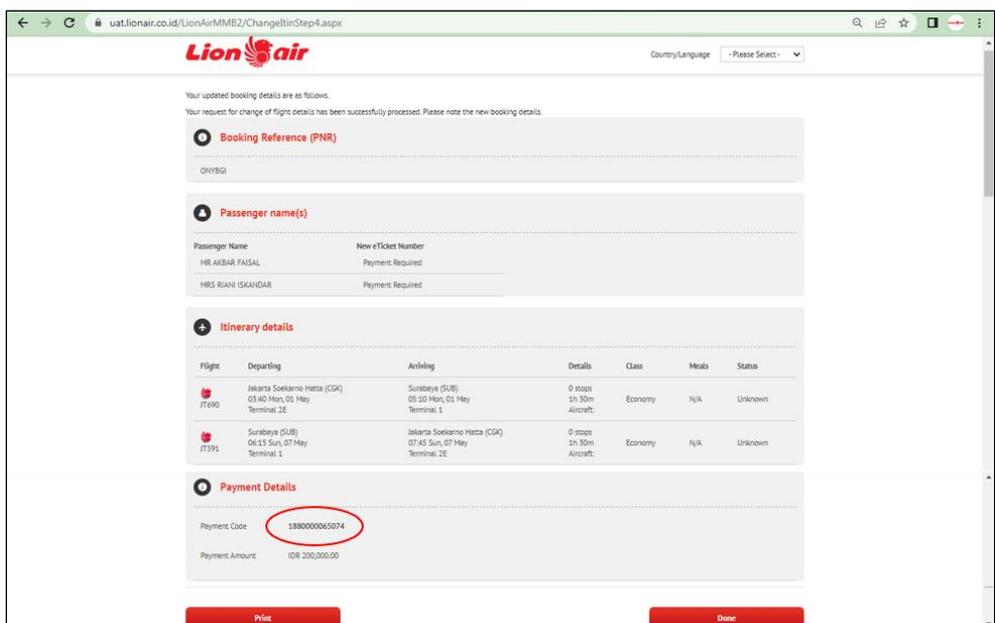
8.1.3 You will get the OTP from our official Whatsapp number, please do not share the OTP with anyone.



8.1.4 Input OTP.



8.1.5 Payment code generated.



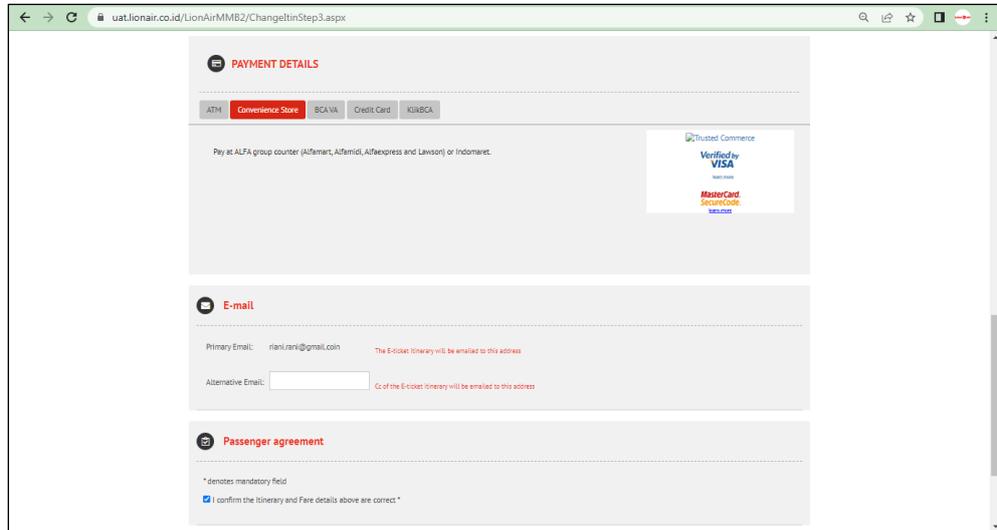
8.1.6 You can make a payment through the nearest ATM.

8.1.7 Input the company code (201914) + Payment Code (13 digit).

For example: 20191xxxxxxx7915

8.2 Convenience Store payment methods.

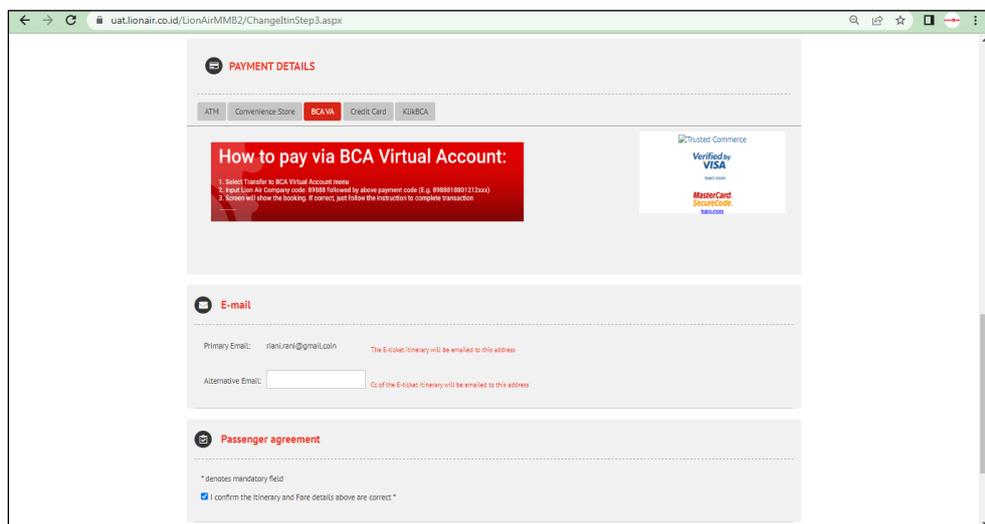
- 8.2.1 Attach your email address and click the 'passenger agreement'.
- 8.2.2 Input the OTP from your WhatsApp message.
- 8.2.3 Payment code generated.
- 8.2.4 You can make a payment through the nearest Convenience Store.



The screenshot shows the 'PAYMENT DETAILS' page on the Lion Air website. The 'Convenience Store' option is selected under the 'PAYMENT DETAILS' header. Below this, there is a section for 'E-mail' with a primary email field containing 'rianLurani@gmail.com' and an alternative email field. A 'Passenger agreement' section is also visible with a checkbox for confirming the itinerary and fare details.

8.3 Metode pembayaran BCA Virtual Account.

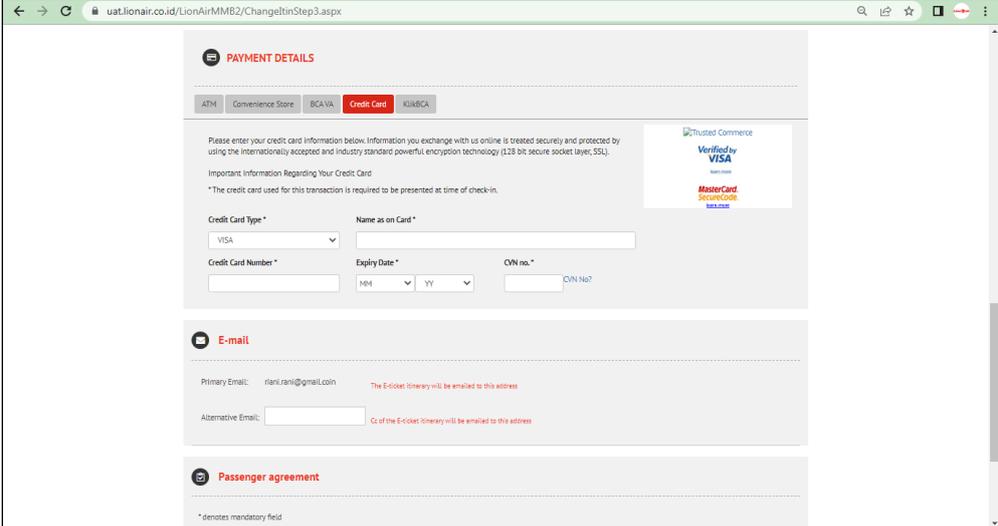
- 8.3.1 Attach your email address and click the 'passenger agreement'.
- 8.3.2 Input the OTP from your WhatsApp message.
- 8.3.3 Payment code generated.
- 8.3.4 You can make a payment through BCA Virtual Account.
- 8.3.5 Input the company code (201914) + Payment Code (13 digit).
For example: 20191xxxxxxxxx7915



The screenshot shows the 'PAYMENT DETAILS' page on the Lion Air website. The 'BCA VA' option is selected under the 'PAYMENT DETAILS' header. A red box titled 'How to pay via BCA Virtual Account:' provides instructions: 1. Select Transfer to BCA Virtual Account menu, 2. Input Lion Air Company code: 09888 followed by above payment code (E.g. 098881807212xxx), 3. Please let above the booking. If correct, and follow the instruction to complete transaction. Below this, there is a section for 'E-mail' and a 'Passenger agreement' section with a checkbox for confirming the itinerary and fare details.

8.4 Credit Card payment methods.

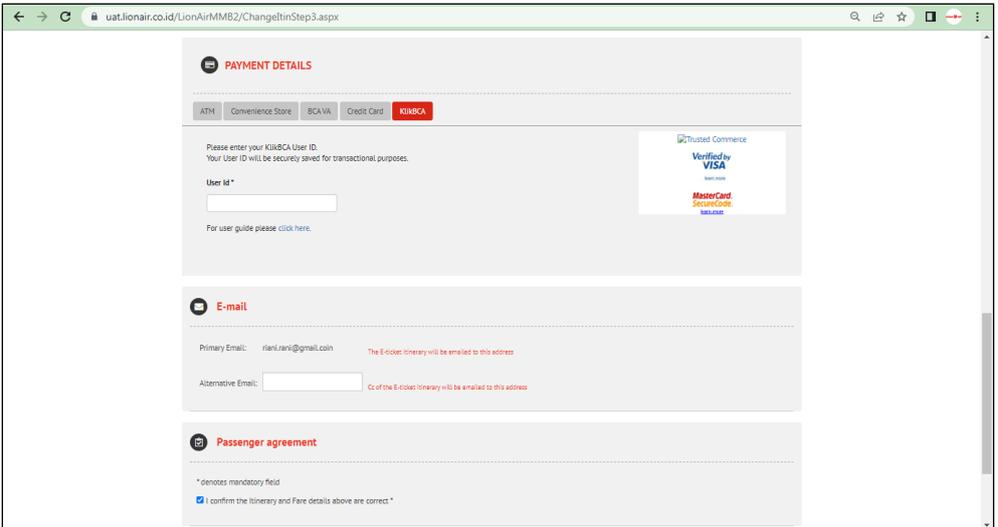
- 8.4.1 Attach your credit card number, name, expired date, CVN and email address.
- 8.4.2 Click the 'passenger agreement'.
- 8.4.3 You will direct to OTP panel from Bank
- 8.4.4 If the payment successful, you will get the transaction detail and your new ticket for new flight schedule.



The screenshot shows the 'PAYMENT DETAILS' section of the Lion Air website. The 'Credit Card' option is selected in the navigation menu. The form includes fields for Credit Card Type (VISA), Name as on Card, Credit Card Number, Expiry Date (MM/YY), and CVN no. (CVN No7). Below this is the 'E-mail' section with Primary and Alternative email fields. At the bottom is the 'Passenger agreement' section with a checkbox for confirming the itinerary and fare details.

8.5 Metode pembayaran KlikBCA.

- 8.5.1 Input User ID fro KlikBCA and your email address.
- 8.5.2 Click the 'passenger agreement'.
- 8.5.3 Input the OTP from your WhatsApp message.
- 8.5.4 Payment code generated.
- 8.5.5 You can make a payment through Klik BCA.
- 8.5.6 Input the company code (201914) + Payment Code (13 digit).
For example: 20191xxxxxxxx7915



The screenshot shows the 'PAYMENT DETAILS' section of the Lion Air website with the 'KlikBCA' option selected. The form includes a 'User id' field and a note that the User ID will be securely saved. Below this is the 'E-mail' section with Primary and Alternative email fields. At the bottom is the 'Passenger agreement' section with a checkbox for confirming the itinerary and fare details.