

- 1. Anda dapat melakukan perubahan jadwal melalui website resmi kami pada link berikut: <u>https://www.lionair.co.id/</u> sesuai dengan syarat dan ketentuan yang berlaku.
- 2. Pilih menu "Kelola Pemesanan" dan pilih "Ubah Penerbangan".



3. Silahkan input Kode Booking (PNR), nama pelanggan, nomor serta tanggal penerbangan, pilih tombol 'Lanjut' untuk melanjutkan proses.

$\leftrightarrow \  \   \rightarrow \  \   G$	lionair.co.id/kelola-pemesanan/ubah-jadw	val			<b>e</b> r e		••
	Lion Sair we make p	neople fly			Indonesia		
			K.				
	Bookings	Ubah Jadwa					
	> Web Check-In	Anda dapat mengubah ja	dwal penerbangan Anda.				
	> Rincian Pemesanan	Untuk mengubah jadwal penerba Kode booking (PNR), nama dena	angan Anda, silakan masukkan detail l an nama belakang, nomor penerhang	berikut: an dan tanggal penerhangan (untuk pe	mesanan langsung ke Lig	n	
	<ul> <li>Bagasi Prabayar</li> </ul>	Air maupun melalui agen perjalar Catatan: Mohon pastikan nama depan	nan). I dan nama belakang yang Anda masukkan s	sesuai dennan reservasi Anda			
	> Rapid Test & RT-PCR	Kode Booking (PNR)	real real ordinary jurg, new movements				
	> Asuransi Perjalanan	ONYBGI					
	> Ubah Jadwal	Nama Depan		Nama Belakang FAISAL			
	> Pembayaran	Nomor Penerbangan\		Tanggal Penerbangan			
	> Pengajuan Pengembalian	JT / IW / ID / IU / OD / SL 7	48	02 May 2023			
	> Pemesanan Kursi	Ulang			Laniut	() E	Bantuan?
	> Makanan Prabayar						



4. Reservasi Anda berhasil di *retrieve*, silahkan pilih menu "Change Flight" untuk melakukan perubahan jadwal penerbangan.

	Lion	sair	3	Country/Language	Please Select	•	
our booking deta	ails are as follows. Please verify the	t same and continue to r	manage your booking.				
O Bool	king Reference (PNR)						
ONYBGI							
O Pass	senger name(s)						
Nan	ле	FF Number	Ticket Number	Meal Prefe	rence	Special R	equest
1. MR	AKBAR FAISAL	NA	9902153856272	NA		NA	
2. MR	S RIANI ISKANDAR	NA	9902153856273	NA		NA	
Itine	rary details						
Flight	Departing	Aniving		Details	Class	Meals	Status
9 JT748 737-800	Jakarta Soekarno Hatta (CGK) 05:30 Tue, 02 May Terminal, 2E	Surabaya 07:00 Tur Terminal	s (SUB) e, 02 May 1	0 stops 1h 30m Aircraft: 758	Economy	N/A	Confirmed
0 17693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal 1	Jakarta 5 09:50 Tu	ioekarno Hatta (CGK) e, 09 May	0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed
G Fare	Details						
Base Fare					IDR	3,7	66,000
Total Taxes					IDR	1,3	53,920
TOTAL TICKET	E.				IDR	5,1	19,920
	ATT .				IDR	5,1	19,920

5. Pilih penumpang yang ingin melakukan perubahan jadwal penerbangan dan pilih tanggal penerbangan baru yang Anda inginkan.

- > C 🔒 uat.lionair.co.id/LionAirMM	IB2/ChangeItinStep1.aspx						ର 🖻 🕁	) 🛛 😁
Lio	n 👹 air				Country/Lang	uage - Please Select - 🗸		
Your booking	details are as follows. Please verify the si	me to continue to change flight.						
<b>O</b> Bo	ooking Reference (PNR)							
ONYBGI								
O Pa	assenger name(s)							
N	ame Lion Pass	ort No /Ratik Miles No	Ticket Number	Special Meal Reque	st Special I	Request Select All		
1. M	IR AKBAR FAISAL NA	or real participation of	9902153856272	NA	NA			
2. M	IRS RIANI ISKANDAR NA		9902153856273	NA	NA			
e Iti	inerary details							
Flight	Departing	Arriving	Details	Class Mea	s			
JT748 737-800	Jakarta Soekarno Hatta (CGK) 05:30 Tue, 02 May Terminal 2E	Surabaya (SUB) 07:00 Tue, 02 May Terminal 1	0 stops 1h 30m Aircraft: 738	Economy N/A	Confirmed	Mon 1 V May 2023 V		
5 17693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal 1	Jakarta Soekarno Hatta (CGK) 09:50 Tue, 09 May	0 stops 1h 30m Aircraft: 738	Economy N/A	Confirmed	Sun 7 V May 2023 V		
	Go Back					Continue		
ipt:doPostBack('lbContinue','')	CO DRCK					continue		



6. Pilih penerbangan baru yang Anda inginkan kemudian klik tombol 'Continue'. *Tips: Anda juga dapat menggunakan maskapai Lion Group lainnya yang tersedia untuk penerbangan baru Anda seperti Batik Air maupun Super Air Jet.* 



7. Setelah itu Anda akan mendapatkan rincian *itinerary* atau jadwal penerbangan lama dan penerbangan baru beserta detail biaya perubahan.

	10				_		_		
Lio	n <b>S</b> air					Country	Language	Please Select -	~
ur booking	details are as follows. Please verif	y the same and cont	tinue change flight.						
0 •	ooking Reference (PNR)								
ONYBGI									
0 P	assenger name(s)								
	Name	Lion Passport No./	Batik Miles No.	Ticket Number	1	Special Meal Request	sj	ecial Request	
1	MR AKBAR FAISAL	NA		990215385627	2 1	NA	N	¢.	
2 (	MRS RIANI ISKANDAR	NA		990215385627	3	NA	N		
0	riginal Itinerary Details								
Flight	Departing		Arriving		Details	Class	Meals	Status	
JT748 737-800	Jakarta Soekarno Hatta (C 05:30 Tue, 02 May Terminai 28	60	Surabaya (SUB) 07:00 Tue, 02 May Terminal 1		0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed	
11693 737-800	Surabaya (SUB) 08:20 Tue, 09 May Terminal 1		Jakarta Soekarno Hatta (CGK) 09:50 Tue, 09 May		0 stops 1h 30m Aircraft: 738	Economy	N/A	Confirmed	
<b>()</b> II	inerary details								
Flight	Departing		Arriving		Details	Class	Meals	Status	
<b>.</b> JT690	Jakarta Soekarno Hatta (CGA 03:40 Mon,01 May Terminal 2E	0	Surabaya (SUB) 05:10 Mon, 01 May Terminal 1		0 stops 1h 30m Aircraft:	Economy	N/A	Unknown	
<b>#</b> JT591	Surabaya (SUB) 06:15 Sun, 07 May Terminal 1		Jakarta Soekarno Hatta (CGK) 07:45 Sun, 07 May Terminal 2E		0 stops 1h 30m Aircraft:	Economy	N/A	Unknown	
	are Details								
<b>G F</b>				Taxes & Surcharge		Total			
<b>G</b> R		Base fare				1222.2.0	9,920.00		
Cripinal	Itinerary	Base fare IDR 3,766,000.00	(	DR 1,353,920.00		IDR 5,11			
Criginal New Itin	Itinerary erary	Base fare IDR 3,766,000.00 IDR 3,766,000	)	DR 1,353,920.00 DR 1,353,920		IDR 5,11	9,920		
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Chiginal New Itin	tinerary erary cchange Details Fare Total	Base fare IDR 3,766,000.00 IDR 3,766,000	3 i	DR 1,353,920.00 DR 1,353,920 Onarges		IDR 5,11 IDR 5,11 Total Re	9,920 • Issue Cost		



- 8. Pada panel "Payment Details", Anda dapat melakukan pembayaran sesuai dengan metode pembayaran yang diinginkan.
  - 8.1 Metode pembayaran ATM.
    - 8.1.1 Cantumkan alamat email serta menyetujui 'passenger agreement'.

PAYMENT DETAILS		
ATM Convenience Store BGAVA Credit Card KükBGA		
ATM Payment (Indonesia) We accept ATM payment from the following banks:	Crusted Commerce Verified by VISA	
	Martin Carl	
Pinnay Email         The E-coart torway will be emailed to the address		
Alternative Email: frankren@gmail.com Cc.or the E-coast forwary-rill be emailed to this address		
Passenger agreement		
* denotes mandatory field © I confirm the binners and Fare details above are correct *		

8.1.2 OTP akan dikirimkan melalui WhatsApp ke nomor telepon yang tercantum di dalam reservasi. Jika terdapat lebih dari 1 nomor yang tercantum di reservasi silahkan pilih nomor yang akan menerima OTP, klik tombol Send OTP

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	Country Language - Pesso Selec- V	
	Select your phone number:	
	Canada Senal (07P)	
<u> </u>	Terms & Canditions   Copyright © 2023 Lion Air All Rights Reserved	01010101010101010101010
an a		



8.1.3 Anda akan mendapatkan OTP dari whatsapp resmi kami, mohon untuk tidak membagikan OTP tersebutke siapapun.



## 8.1.4 Input OTP.

← → C  i uat.lionair.co.id/LionAirMMB2/OTP.aspx		Q @ ☆ <b>□ <del>-</del> :</b>
	Lion air Country/Language -Rease Select- 🗸	
	Please enter the one time password to verify Accelerate been part via vinatelage to -42	
	Terms & Conditions ( Copyright @ 2023) Lan Jac All Rights Reamed	

## 8.1.5 Payment code berhasil ter-generate.

	1								
Lior	n Sair			Countr	y/Language	- Please Select - 🗸 👻			
Your updated h	ooking details are as follows.								
Your request fo	r change of flight details has been suo	cessfully processed. Please note the new booking deta	6.						
O 80	oking Reference (PNR)								
UNTBUI									
	ssenger name(s)								
•									
Passenger N	ame I	New eTicket Number							
MR AKBAJ	PAISAL	Payment Required							
MRS RIAN	. ISKANDAR	Payment Required							
Flight	erary details	Arriving	Details	Class	Meals	Status			
<b>*</b> 17690	Jakarta Soekarno Hatta (CGK) 03:40 Mon, 01 May Terminal 2E	Surabaya (SUB) 05:10 Mon, 01 May Terminal, 1	0 stops 1h 30m Aircraft	Economy	N/A	Unknown			
-	Surabaya (SUB)	Jakarta Soekarno Hatta (CGK)	0 stops						
JT591	06:15 Sun, 07 May Terminal 1	07:45 Sun, 07 May Terminal 2E	1h 30m Aircraft:	Economy	N/A	Unknown			
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- 8.1.6 Anda dapat melakukan pembayaran melalui ATM terdekat.
- 8.1.7 Masukkan Kode Perusahaan (20191) + Payment Code (13 digit). contoh : 20191xxxxxx7915



- 8.2 Metode pembayaran Convenience Store.
  - 8.2.1 Cantumkan alamat email dan menyetujui 'passenger agreement'.
  - 8.2.2 Input OTP yang dikirimkan ke nomor WhatsApp Anda.
  - 8.2.3 Payment code atau kode pembayaran akan terbentuk (ter-generate).
  - 8.2.4 Anda dapat melakukan pembayaran melalui Convenience Store terdekat.

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	PAYMENT DETAILS		
	ATM Convenience Store BCA VA Credit Card KUIKBCA		
	Pay at ALFA group counter (Alfamart, Alfamid, Alfaeopress and Lawson) or Indomaret.	Constant Commerce Verified by VISA Immerce MasterCard. SecureCode.	
		RET.COM	
	E-mail		
	Primary Email: riani.cani@gmail.coin The E-close: Kneway will be enailed to this address		
	Alternative Email: Cc of the E-tokat linenary will be emailed to this address		
	Passenger agreement		
	*denotes mandatory field 2 I confirm the binerary and Fare details above are correct *		

- 8.3 Metode pembayaran BCA Virtual Account.
  - 8.3.1 Cantumkan alamat email dan menyetujui 'passenger agreement'.
  - 8.3.2 Input OTP yang dikirimkan ke nomor WhatsApp Anda.
  - 8.3.3 Payment code atau kode pembayaran akan terbentuk (ter-generate).
  - 8.3.4 Anda dapat melakukan pembayaran melalui BCA Virtual Account.
  - 8.3.5 Masukkan Kode Perusahaan (20191) + *Payment Code* (13 digit). contoh : 20191xxxxxx7915

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	PAYMENT DETAILS		^
	ATM Convenience Store BCAVA Credit Card KlikBCA		
	How to pay via BCA Virtual Account:	Ethusted Commerce Verified by WiskA warme MaseerCard, warme	
	C E-mail		
	Primary Email: final card@gmail.colin The Ections thereary will be emailed to this address Alternative Email: C. of the Ections threapy will be emailed to this address		
	Passenger agreement     *erross manazony field		
	I confirm the Itinerary and Pare details above are correct."		



- 8.4 Metode pembayaran Credit Card.
  - 8.4.1 Cantumkan nomor kartu kredit, nama, expired date, CVN serta alamat email.
  - 8.4.2 Menyetujui 'passenger agreement'.
  - 8.4.3 Anda akan menuju panel untuk penginputan OTP dari Bank.
  - 8.4.4 Apabila pembayaran berhasil, Anda akan mendapatkan detail transaksi dan tiket untuk penerbangan baru.

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PAYMENT DETAILS	
ATM Convenience Store BCAVA Credit Card KUx8CA	
Please enter your credit, card information below. Information you exchange with us online is breated securely and protected by using the internationally accepted and industry standard powerful, encryption technology (128 bit secure societ layer, 531). Important information Regarding Your Credit Card *The credit card used for this transaction is required to be presented at time of check-in. <b>MeterCard.</b>	
Credit Card Type * Name as on Card *	
Gredit Card Number *         Expiry Date *         ONI no. *           1044         YY         ONI No?	
C E-mail	
Primary Email: rienLand@gmail.coln The E-close thereary vill be emailed to this actives	
Alternative Email: Cc of the E-clear Shoreby-vill be emailed to this actives	
Passenger agreement	
*denotes mandatory field	

- 8.5 Metode pembayaran KlikBCA.
  - 8.5.1 Input User ID KlikBCA Anda dan cantumkan alamat email.
  - 8.5.2 Menyetujui 'passenger agreement'.
  - 8.5.3 Input OTP yang dikirimkan ke nomor WhatsApp Anda.
  - 8.5.4 Payment code atau kode pembayaran akan terbentuk (ter-generate).
  - 8.5.5 Anda dapat melakukan pembayaran melalui Klik BCA.
  - 8.5.6 Masukkan Kode Perusahaan (20191) + Payment Code (13 digit). contoh : 20191xxxxxx7915

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ATM Convenience Store BCAVA Credit Circle KUMECA	
Please enter your KOBIGA User ID. Not User ID will be securely sined for transactional purposes.	Ethuse Converse Verfilder VISA wrom Beneficial Severation
C E-mail	
Primary Email: rian/serd@gmail.coin The E-coler toreary will be emailed to this address Alternative Email: Co of the E-coler toreary will be emailed to this address	
Passenger agreement     "denotes mandatory field     Confirm the bineary and Fare details above are correct."	